

**INFORMATION FOR PARENTS**  
**concerning the assistance in public compulsory schools**

Dear Parents!

The Province of Upper Austria provides schools with hours of assistance. These hours make it possible, that a child with special needs receives the necessary assistance and support.

"Assistance" – **How** does a child get assistance in schools?

If you think that your child needs assistance, please inform the school about it. You can do this for instance with the school enrolment. Further steps are consequently taken by the school.

"Assistance" – **What** does it mean?

If your child is diagnosed with needs for SNE (= special needs education), it gets assistance of special-needs teachers. If the school requires more support, the school can ask for additional assistance.

"Assistance" – **Who** does this work?

Assistants aren't teachers. They assist them in their work. They support the pedagogic work of teachers. They help your child in those domains, where it needs support. The responsibility is up to the teachers with whom the assistants always agree.

"Assistance" – **Which** work is meant?

Assistants perform activities which are signified as assistance and support.

What is meant:

- assistance regarding activities of the daily life (putting on/taking off clothes, eating, going to the toilette)
- in support of learning
- assistance that your child manages to be in community with other children

"Assistance" – Do I have to pay for it?

No.

If further questions arise, please contact the school your child is going to attend.